



At Team Nash, we value the privacy and security of our customers' personal information. This Privacy Policy outlines how we collect, use, and share the personal information of our customers, as well as how you can opt out of further communications.

### **1. Personal Information We Collect**

We may collect the following types of personal information from you:

- Contact Information: such as your name, email address, mailing address, and phone number.
- Insurance Information: details relating to the health insurance plans you have inquired about or signed up for, including plan preferences and coverage details.
- Billing Information: financial information necessary to process payments, including billing address and payment details.
- Other Information: any other information you provide when interacting with us, such as through email or customer service inquiries.

### **2. How We Use the Collected Information**

We use the personal information we collect to:

- Provide and manage the services related to your benefits package.
- Complete enrollments and update your information across various platforms.
- Respond to inquiries, offer support, and provide updates regarding products or services.
- Communicate relevant marketing information, including updates and news related to health insurance offerings.
- Comply with legal obligations, resolve disputes, and enforce agreements.

### **3. How We Share the Collected Information**

We may share your personal information under the following circumstances:

- With Service Providers: We may share your information with trusted third-party service providers who assist us in delivering services, such as insurance providers or benefits platforms and software.
- With Legal Authorities: If required by law, regulation, or court order, we may disclose your information to government agencies or legal authorities.
- In Connection with Business Transfers: If we are involved in a merger, acquisition, or sale of assets, your information may be transferred as part of the business transaction.
- With Your Consent: We may share your information with third parties if we have your explicit consent to do so.
- Mobile information will not be shared with third parties or affiliates for marketing or promotional purposes. All above categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties.

We do not sell or rent your personal information to third parties for their marketing purposes.

#### **4. How to Opt Out of Further Communications**

You can opt out of receiving communications from us at any time by:

- Clicking the "unsubscribe" link in any marketing email.
- Sending an email to [customerservice@teamnash.biz](mailto:customerservice@teamnash.biz) requesting to opt out of marketing communications.
- Texting 'STOP' to any text message received from us.

Please note that even if you opt out of marketing communications, we may still need to send you important administrative messages related to your account or ongoing services.

#### **Security of Your Information**

We take reasonable precautions to protect your personal information. However, no transmission of data over the internet can be guaranteed to be completely secure, and we cannot ensure the absolute security of any information you transmit to us.

#### **Changes to This Policy**

We may update this Privacy Policy from time to time. If we make significant changes, we will notify you by email or by posting a notice on our website.

#### **Contact Us**

If you have any questions or concerns about this Privacy Policy, please contact us at: 385-234-6754 or email us at [customerservice@teamnash.biz](mailto:customerservice@teamnash.biz).